

Briefing for Housing Management Board Thursday 8th August 2019

'Moving Forward Together' Housing & Landlord Services Visioning Project

1. PROGRESS UPDATE

Over 850 Housing and Landlord Services staff has attended Moving Forward Together (MFT) employee workshops led by the H&LS management team. The outcomes will feed into the wider MFT project following the resident consultation.

Procurement documents for enlisting specialist expertise to support resident engagement have been drafted and budget approved. The Leadership Factor (TLF) has been appointed as the provider to carry out the telephone research resident's survey. Any additional work will be re-scoped.

2. REVISED PROJECT TIMETABLE

July	Consultant Procurement Exercise
Aug	Research and co-design project delivery with BCC and involved tenant / leaseholder groups Agree information requirements, methods and timescales Agree and finalise survey questions and communication channels Any additional work re-scoped.
Sep/Oct	Wider tenant engagement activities (including survey)
Nov	Results analysis, headlines, themes, interim report
Dec	Consultants full report (findings & evaluation, recommendations) with priorities identified including any 'quick wins' (Supplier contract ends)
Jan 2020	BCC actions: Review & communicate findings / Next Steps. Publish report/ raise profile of project with staff and tenants

3. ACTIVITIES TO DATE

19th Feb 2019 – HMB

Julian Higson informed the Board that over the next few months H&LS are looking at its service with a view determining what people thought the service should be doing, what it should be like and how services should be delivered. He confirmed that there would be two strands to the consultation, internal with staff and external with residents and tenants and that a range of mechanisms would be used including surveys, meetings and roadshows.

March 2019 – Local Housing Forums

HMB update provided to Local Housing Forums regarding the MFT project

March 2019 – Housing Scrutiny Panel

Provided with project update and invite from HSLT about the panel being involved in the 'Moving Forward Together' project.

May 2019 – Housing Scrutiny Panel

Julian attended HSP to discuss the project and panels involvement.

28th May 2019 – HMB

Presentation given and discussion held on the Moving Forward Together project. This includes more detailed information about the three phases of the project, timeline and procurement of the consultant.

May 2019 – Housing News

Julian provided an MFT update Housing News which would be delivered to all tenants with an invitation to get involved. The latest edition of Housing News/MFT article is also on the BCC website <https://www.bristol.gov.uk/housing/tenant-participation-resources-for-tenants>

June 2019 – Local Housing Forums

Presentation used at HMB on the Moving Forward Together project was shared with the Forums. This includes the three phases of the project, timeline and procurement of the consultant.

July 2019 – Leaseholder Forum

To receive MFT presentation slides.

August 2019 – Housing Scrutiny Panel

Panel members have been invited to initial co-design meeting at Temple Street.